

The Wheel of Sustainability



Engaging and Empowering Teams to Ensure their Solutions Live on

With eight spokes and a central hub, the components of the Wheel of Sustainability work together in support of the critical improvements organizations work so hard to implement.

To discover the full power of the Wheel of Sustainability, visit www.pi-partners.com today!

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PROCESS IMPROVEMENT
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The Wheel of Sustainability Explained

The Spokes

Recognition

Stories help people make the connection to improved results due to the new procedure, locking in their commitment.

Accountability

When someone is not doing the work properly, understand why and provide help and/or more training.

Layered Audits

Leaders must audit and engage with those doing the work to ensure it is done properly and understood. They provide help and support.

Notification

A change to a process or procedure is communicated to the organization. People get the opportunity to hear about the change and observe organizational commitment.

Training and Review

Training should follow the structure of telling a person what to do, showing them how to do it, and asking them to do it to verify their understanding.

Visible Evidence

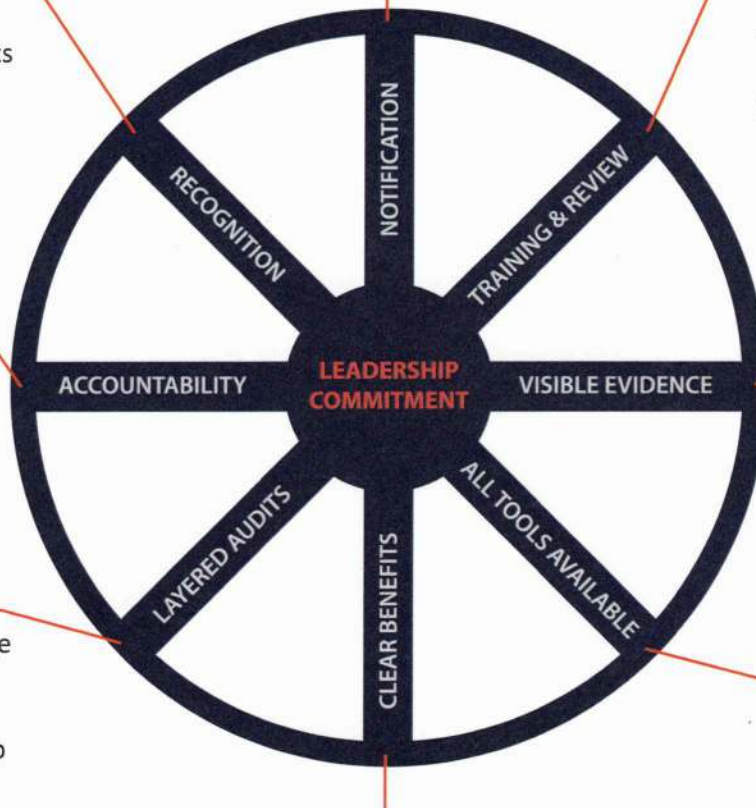
Teams are challenged to develop ways to visualize the proper way to follow new processes or procedures. They strive to make it impossible to do the wrong thing. Status should be easily determined from 20 feet away.

All Tools Available

Everything necessary to do work safely and effectively is provided, logically arranged, and in close proximity. Tools can be physical or virtual.

Clear Benefits

Those following the new procedure must see it as simpler, more logical, less stressful, and/or safer to accomplish, in order to fully adopt it.



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The Central Hub

Leadership Commitment

Leaders visibly commit to helping, supporting, auditing, and providing everything necessary to make the work of the team successful. They understand how the changes impact overall performance, and demonstrate commitment to the changes. They do everything possible to ensure their teams win.

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